



pa health
& wellness™

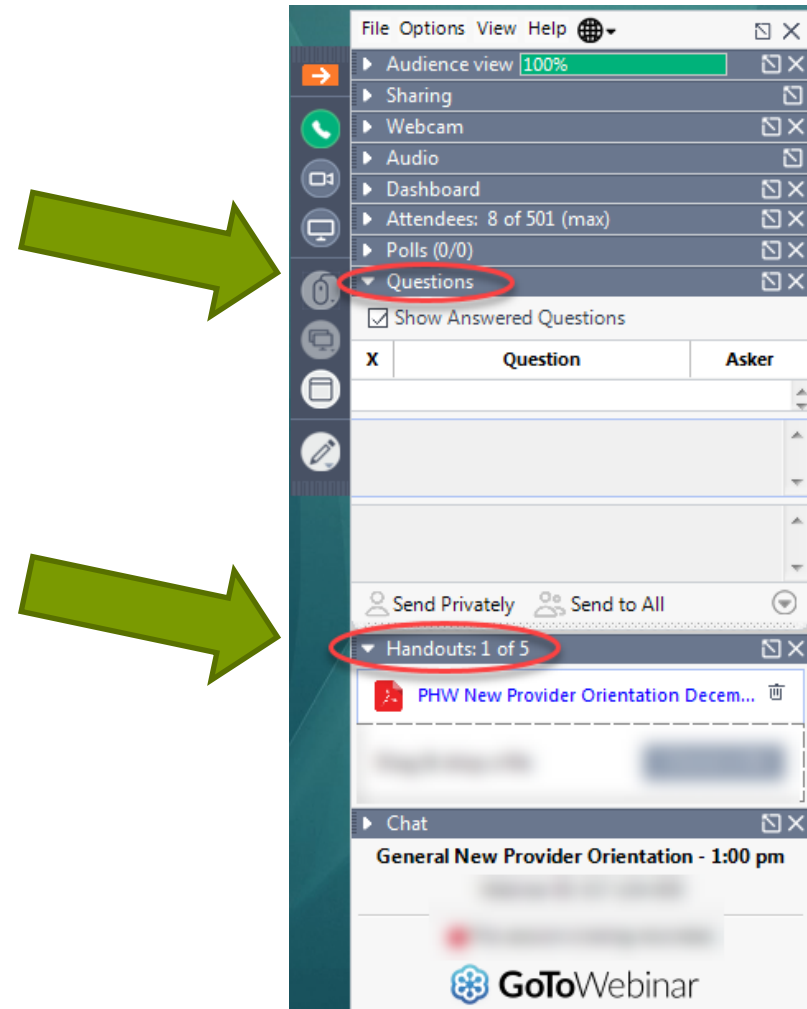
Skilled Nursing Facility (SNF) Quality Incentive Program (QIP)

Before we get started ...

- All participant lines are muted for this webinar
- Please enter all questions into the question feature
- Questions will be answered at the end of each section, and after the presentation in a Q&A format or with a follow-up email
- Following this webinar, you will be sent a link to complete a survey – feedback is appreciated!
- A copy of the slides from today's presentation is attached as a "Handout" in your GoTo Webinar Toolbar

GoTo Webinar Tools

- Please enter all questions into the question feature
- A copy of the slides from today's presentation is attached as a "Handout" in your GoTo Webinar Toolbar
- Following this webinar, you will be sent a link to complete a survey – feedback is appreciated!



Agenda

- Goals of the Quality Incentive Program (QIP)
- Guidelines
- Reporting Requirements
- Monthly Census Reporting
- Nursing Facility Ineligible (NFI) Admit Notification
- PA162 Submission
- LTC Learning Network Schedule
- PA LTC Registration
- PA Long-Term Care Learning Network
- 2024 Quarterly Themes
- PA LTC Learning Network Q 1 2024 Schedule
- Shared Benefits of Electronic Medical Record (EMR) Access
- Measurement Periods & Award Effective Dates
- Questions
- Appendix - Program FAQs

Goals of the Quality Incentive Program (QIP)

- Managed Care Organization (MCO) leveraged experiences in value-based program (VBP) models to enhance the Pennsylvania experience
- Perspectives on developing payment arrangements between providers to incentivize delivery of high-quality care
- To help minimize/avoid additional work for the SNF
- Streamline efficiency of information being shared between PHW and the SNF
- Opportunity for SNFs to receive additional funding

QIP Guidelines

- All participating PHW Skilled Nursing Facilities can receive an incentive increase on contracted rate if requirements are met.
- Facilities can actively opt out of the program at any time.
- Each facility will be notified in writing of quarterly program results.
 - Regular mail to contracting address
 - Regular mail to all Skilled Nursing Facilities
- PHW will monitor through internal data collection, analysis and direct SNF reporting
- The Department Health Services (DHS) monitors compliance with all standards included in the agreements with PHW

Reporting Requirements

To maintain the incentive for each quarter, each Skilled Nursing Facility must complete the following:

1. Submit monthly Census by the 5th calendar day of the following month to NF@pahealthwellness.com
2. Notify PHW of admission of Nursing Facility Ineligible (NFI) participants within 7 days of initial admission. Forms are to be emailed to: NF@pahealthwellness.com (Only PHW participants should be reported)
3. Submit copies of the most updated CAO/PA-162 version (annual or change) for every PHW Participant to: PA162@PaHealthWellness.com
4. Participate in at least (1) PA LTC LN Training for 2024. **Each facility must participate in the training.**
 - a. The facility's NPI must be used when registering to receive credit for attendance.
 - b. To receive invites to PA LTC LN trainings, please email Stacie Bonenberger at bonenberger@jhf.org
5. Provide the assigned Service Coordinator full, on-going remote Electronic Medical Record (EMR) Access.
 - a. To identify the assigned service coordinator for a facility, email PHWProviderRelations@PAHealthWellness.com

No Exceptions for weekends or holidays on any of the above requirements

Monthly Census Reporting

	A	B	C	D	E	F
1	Facility Name					
2	Facility Tax Id					
3	Facility NPI					
4						
5	Medicaid ID	Admit Date	Discharge Date (if applicable)	Date of Death (if applicable)	PA 162 on File	Submission Date of Nursing Facility Eligibility Paperwork to CAO
6						
7						
8	10 Digit Medicaid ID	MM/DD/YYYY	MM/DD/YYYY	MM/DD/YYYY	Yes/No	MM/DD/YYYY
9						
10						
11						
12						
13						
14						

- Due the 5th calendar day of the following month
- Only excel files will be accepted
- Completed excel file must be sent to NF@pahealthwellness.com
- Full instructions can be found on the PHW website @ <https://www.pahealthwellness.com/providers/resources/forms-resources.html>
- Reach out to Provider Network Specialist or to the mailbox NF@pahealthwellness.com for blank excel templates.

Nursing Facility Ineligible (NFI) Admit Notification

	A	B	C	D	E
1	Facility Name				
2	Facility Tax Id				
3	Facility NPI				
4					
5	Medicaid ID	Admit Date	PA 162 on File	Submission Date of Nursing Facility Eligibility Paperwork to CAO	Participant Name
6					
7					
8	10 Digit Medicaid ID	MM/DD/YYYY	Yes/No	MM/DD/YYYY	
9					
10					
11					

- Due the **7th calendar day** after the PHW NFI admission
- Only requires submission if there has been a new PHW NFI admission
- Only excel files will be accepted
- Completed excel file must be sent to NF@pahealthwellness.com
- Full instructions can be found on the PHW website @ <https://www.pahealthwellness.com/providers/resources/forms-resources.html>
- Reach out to Provider Network Specialist or to the mailbox NF@pahealthwellness.com for blank excel templates.

PA162 Submission

Copy of PA 162 must be submitted to PHW upon initial approval and anytime there are updates or changes.

Submit to: PA162@PaHealthWellness.com

LTC Learning Network Schedule

- Nursing Facility Webinars are held on Thursdays 2:00-3:00 PM
- There will be no Webinars on the 5th Thursday of the month.
- The last 4th Thursday of the quarter is the 2-hour Learning Collaborative from 2:00 pm – 4:00 pm.
- To be added to the weekly webinar invite list – email bonenberger@jhf.org. Invites are sent out approximately 2 weeks before the webinar and include a reminder for the webinar that is 1 week out. All webinars will have a unique registration link and facilities are required to enter their NPI during the registration.
- To receive a log in for Tomorrow's Healthcare – email PALTCNetwork@tomorrowshealthcare.org - all webinars are recorded and uploaded to Tomorrow's Healthcare and can be found by clicking on the Learning Session tile. Additional Resources can be found by clicking on the Resources tile

LTC Learning Network Registration

A minimum attendance of 1 live webinar training per facility per year is required. Recorded webinars do not count towards this requirement.

Individual registrations must include NPI for attendance to count toward QIP requirements.


Jewish Healthcare Foundation (JHF) will provide PHW lists of all LTC LN training participants

Register for Pennsylvania Long-Term Care Learning Network: Protecting and Preserving our Workforce by Preventing Common Injuries

Please complete this form to register for the event. An asterisk (*) indicates required information.

Please answer the following questions.

* First name:	<input type="text"/>	* Last name:	<input type="text"/>
* Email address:	<input type="text"/>	* Title:	<input type="text"/>
* Confirm email address:	<input type="text"/>		
* City:	<input type="text"/>		
* ZIP/postal code:	<input type="text"/>		
* County:	<input type="text" value="None"/>		
* Organization/Facility Name:	<input type="text"/>		
* Organization/Facility Type:	<input type="text" value="None"/>		
* National Provider Number (NPI). If you do not know it or do not have one please type 0:	<input type="text"/>		



PA Long-Term Care Learning (LTC) Network

2024 NF QUALITY INCENTIVE PROGRAM GOALS

Impacting Clinical Care and Utilization (national/state indicators) and Improve Quality Care in NFs

1. Percentage of short-stay residents who were **re-hospitalized** after a NF admission (Medicare FFS Claims)
2. Percentage of long-stay residents with **pressure ulcers** (MDS)*
3. Percentage of long-stay residents experiencing **one or more falls with major injury** (MDS)*
4. Percentage of long-stay residents assessed and appropriately given the **seasonal influenza vaccine**(MDS)*
5. Percentage of long-stay residents assessed and appropriately given the **pneumococcal vaccine** (MDS)*
6. Percentage of long-stay residents who received an **antipsychotic medication** (MDS)*

*Registration links are sent out 2 weeks prior to each webinar. If you have any questions or would like to be added to the webinar invitation list, please email Stacie Bonenberger bonenberger@jhf.org.

2024 Quarterly Themes



Shared Benefits of EMR Access

- Timely access to information needed for assessments, wellness checks, and monitoring of Participants
- Reduce the burden on Skilled Nursing Facility staff
- Enhance Program compliance and protect Participant confidentiality
- Information typically found in EMR
 - Profile (informal supports, medical professionals, insurance coverage)
 - Census (admission date, hospitalizations)
 - Medical (diagnosis, medications, allergies, vitals)
 - Documents: Face Sheet, Medication Administration Record (MAR), Care Plan, Minimum Data Set (MDS)

EMR Next Steps and Contacts

Reach out to your assigned PHW Service Coordinator

If you're not sure who your assigned Service Coordinator is, reach out to Provider Services at 1-844-626-6813 and provide PHW resident demographics, or contact us directly:

Service Coordination Manager

Arzelia Sledge: Arzelia.M.Sledge@pahealthwellness.com

Service Coordination Manager

Sarah Hall: Sarah.V.Hall@pahealthwellness.com

Measurement Periods & Award Effective Dates

QIP Measurement period	Award effective dates
(Q1) September 1 – November 30	(Q1) January 1– March 31
(Q2) December 1 – February 28 (29)	(Q2) April 1– June 30
(Q3) March 1– May 31	(Q3) July 1– September 30
(Q4) June 1- August	(Q4) October 1– December 31

QUESTIONS



Contact US!

Provider Relations Team

PHWProviderRelations@PAHealthWellness.com

Appendix: FAQs

Q: Regarding PA162, is this only the initial approval we need to submit to the MCO for their file?

A: The nursing facility should send a copy of the PA162 anytime they get an updated version. Per OLTL, the MCO should receive all PA 162s directly from the nursing facilities.

Q: Regarding the statement "Copies of PA162 forms for all PHW members must be on file with the Plan at the time of Award". Please define and provide example of what is meant by "at the time of the award."

A: See Measure Periods and Award Effective Date slides for details. All necessary documents must be received before QIP Measurement period ends.

Q: Regarding date of CAO paperwork submission for NF eligibility- please specify what is meant by paperwork – is this referring to the date the financial eligibility application is submitted to the CAO?

A: Correct. The CAO paperwork submission date refers to the date the financial eligibility application is submitted to the CAO.

Q: Can only 1 of our facilities attend training for our entire network of facilities?

A: No, each facility must register independently with their SNF NPI to receive credit for the annual training.

Appendix: FAQs

Q: Where does the PA162 get submitted?

A: Email a copy to PA162@PaHealthWellness.com

Q: Do we provide initial PA162 approval notice or most recent PA162 notice of eligibility?

A: The nursing facilities should provide the most recent PA162. Any updates received should be sent as they are received from the CAO. The Submission Date of Nursing Facility Eligibility Paperwork to CAO needs to be completed for **all residents** you list on the monthly census and notification of admission of NFI participants (if it has been sent by the report due date). If you do not have the date you sent the paperwork to the CAO for submissions, the approval date from the PA 162 can be used. For any new paperwork submissions to the CAO, please include the actual submission date.

Q: For short stay 30 day and or Respite admits where the PA162 does not apply, should they be on the roster?

A: These participants should be on the census. They should also be included on the NFI notification file.

Appendix: FAQs

Q: Where does the PA162 get submitted?

A: Email a copy to PA162@PaHealthWellness.com

Q: Do we provide initial PA162 approval notice or most recent PA162 notice of eligibility?

A: The nursing facilities should provide the most recent PA162. Any updates received should be sent as they are received from the CAO. The Submission Date of Nursing Facility Eligibility Paperwork to CAO needs to be completed for **all residents** you list on the monthly census and notification of admission of NFI participants (if it has been sent by the report due date). If you do not have the date you sent the paperwork to the CAO for submissions, the approval date from the PA 162 can be used. For any new paperwork submissions to the CAO, please include the actual submission date.

Q: For short stay 30 day and or Respite admits where the PA162 does not apply, should they be on the roster?

A: These participants should be on the census. They should also be included on the NFI notification file.